

CANCELLATION POLICY

If the customer finds the date or time they have booked needs to be changed after the booking form has been completed, meaning our contract has been formed, then as long as Johnny's Bouncy House & Party Rentals availability allows for this, these changes can be made. We would ask that as much notice as possible is given.

However, if Johnny's Bouncy House & Party Rentals is fully booked on all alternative dates or times requested then this would fall into the complete cancellation terms below.

Complete cancellation within 2 weeks of the event, the customer will be liable to pay 50% of the total fee.

Complete Cancellation within two weeks of the event will be liable to pay 100% of the fee.

By booking with Johnny's Bouncy House & Party Rentals you accept the full terms and conditions above. Any questions can be directed to Lead Artist via email: info@johnnypartyrentals.com or phone: 630-805-2632